



Certified Case Manager Exam Review

Course Description

This course is designed to provide the practicing case manager with information to assist him or her in preparing for the CCM Exam and can serve as a review for the ACM and ANCC certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

The content of the course is based on feedback from course attendees as well as CCMC[®]'s list of content areas and is updated every 4 months.

The course includes:

- A 300-page course manual, covering the content of the course plus resources for further self-study
- Overview of the CCM process and exam
- Intensives in core concepts, public benefits and workers' compensation
- 130+ sample exam questions
- Self-assessment design

Program Learning Outcomes

This program prepares the learner to:

- Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission and national standards.
- Describe the process for the CCM credential.
- Gain insight and resources for any further self-study needs for the CCM Exam.

Agenda

Sign-in begins at 7:30 am. Each day includes a one-hour lunch (on your own), as well as a morning and afternoon break of 15 minutes each. The order of lectures presented and break times may vary according to speaker preference.

Day 1, 8:00 am to 4:00 pm

Professional Development

Intensive: Case Management Concepts

Skills and Tools

Outcome and Quality Management | Sample Questions

Legal and Ethical Issues

Sample Questions

Private Insurance Benefits

Day 2, 8:00 am to 4:00 pm

Public Sector Benefits

Intensive: Workers' Comp/Disability Insurance | Laws and Resources for the Disabled | Sample Questions

Psychosocial Factors

Complementary and Alternative Medicine

Behavioral Health

Sample Questions

Accreditation

RN/LPN/LVN/Other: 13 Contact Hours

MED-ED, Inc is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

MED-ED, Inc. is an approved provider by the following State Boards of Nursing: **Florida**/FBN 50-1286, **Iowa**/296, **California** #CEP10453.

If your profession is not listed, we suggest contacting your board to determine your continuing education requirements and ask about reciprocal approval. Many boards will approve this seminar based on the accreditation of the boards listed here.

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