

# ANA-Nurse Executive-Advanced Certification Exam Review Course Agenda

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07:30 – 08:00 AM	Registration/Coffee
08:00 – 08:10 AM	Introduction and Course Overview
08:10 – 09:35 AM	<b>Quality Management: Part I</b> (Health Care Outcomes, Stakeholder satisfaction, Patient & Employee Safety)
09:35 – 09:45 AM	Break
09:45 – 10:30 AM	<b>Quality Management: Part II</b> (Risk Management, Credentialing/Privileging, and Continuous Performance Improvement)
10:30 – 11:30 AM	<b>Professional Practice Environment: Part I</b> (Ethics, Clinical Practice)
11:30 – 12:30 PM	Lunch
12:30 – 2:00 PM	<b>Professional Practice: Part II</b> (Nursing Research, Personal Professional Development, Autonomy & Accountability)
2:30 – 2:45 PM	Break
2:45 – 4:00 PM	<b>Organizational Leadership: Part I</b> (Change Management, Strategic Visioning & Planning and Leveraging diversity)
4:00 – 4:15 PM	Break
4:15 – 5:30 PM	<b>Organizational Leadership: Part II</b> (Intellectual capital development & retention and Leadership Styles)

End of Day One Lectures

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07:30 – 08:00 AM	Registration/Coffee
08:00 – 09:30 AM	<b>Organizational Leadership: Part III</b> (Organizational Culture and Systems Thinking)
09:30 – 09:45 AM	Break
09:45 – 11:30 AM	<b>Organizational Systems Management: Part I</b> (Human Resource Management & Labor Relations; Fiscal Planning & Management, Knowledge Management, Technology Planning & Management)
11:30 – 12: 30 PM	Lunch Break
12:30 – 2:00 PM	<b>Organizational Systems Management: Part II</b> (Marketing, Patient Care Delivery Systems and Decision-Making/Problem Solving, Systems Accountability and Crisis Management)
2:00 – 2:15 PM	Break
2:15 – 3:30 PM	<b>Communication &amp; Collaboration: Part I</b> (Negotiation, conflict management and Community Relations)
3:30 – 3:45 PM	Break
3:45 – 5:00 PM	<b>Communication &amp; Collaboration: Part II</b> (Political Navigation & Communication Skills)
5:00 – 5:30 PM	Course Evaluation/Certificates

End of Day Two Lectures